

## IAAD

Dr Gustav Gouws developed the IAAD principle, which explains the different attitudes that one can apply when working across cultures:

- 'l' 'Incorporate',
- 'A' 'Appreciate',
- 'A' 'Agree to differ',
- 'D' 'Distantiate'.



| Scenario/Situation/Topic:  |  |
|--|--|
| What could you have<br>done to "Incorporate" the<br>other person point of<br>view? |  |
| What could you have<br>done<br>to "Appreciate" the other<br>person?                |  |
| What could you have<br>done to "Agree to<br>Disagree" with the other<br>person?    |  |
| What could you have<br>done to "Distantiate"<br>from the other person?             |  |